



Atripco Delivery Service  
A Division of TrILERMASTER Freight Carriers Ltd.

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November 29, 2024

Subject: Annual Update and CPI Adjustment for 2025

Dear Valued Customer,

As the end of 2024 nears, we wanted to take the opportunity to sincerely thank you for your business throughout this past year.

As we enter what will be our 56<sup>th</sup> year in business, we are extremely appreciative of the continued partnerships with our long-term customers as well as the opportunity to build new relationships with the many customers that joined us this past year, including specifically, those that have joined us with our integration of Hemingway Delivers at the beginning of June. We appreciate the trust and confidence that you place in us to meet your needs, and we continue to work each day to improve our organization and provide more value to you.

As a company we are very grateful to again be in a position where we can give back to the communities we operate in. We continued our work with Project Foodchain as a lead partner this year, providing warehouse and logistics services to their organization. Project Foodchain actively sources high volume donations from large companies, and we provide support for the warehousing and distribution to homeless shelters throughout Toronto. We also partnered with Baby Love, who we met through Trucks for Change, and are pleased to be able to deliver their donated diapers monthly to families in need. We have noted links to these organizations' websites below and would encourage you to look at their work. Additionally, as in years past, we will again be making various holiday donations to local charities selected by our employees. We do this on behalf of all of you, our customers, in lieu of gifts.

Lastly, we wish to advise that to keep pace with the rising costs of living we all feel, Atripco will be applying a general rate adjustment to our published tariff based on the most recently reported Consumer Price Index, which was 2.0%. This adjustment will become effective as of January 1, 2024.

From all of us at The Atripco Group of Companies we wish you a wonderful holiday season filled with laughter and joy, and a healthy and prosperous 2025. For more information on any of the above please email us at [csr@atripco.net](mailto:csr@atripco.net) or call our office at 416 252 7721.

Sincerely,

*Lindsay Service*

Lindsay Service  
Vice President, Sales and Administration

Drew Service  
Vice President, Operations

Charities noted: [www.projectfoodchain.ca](http://www.projectfoodchain.ca) and [www.babylovebeginnings.com](http://www.babylovebeginnings.com)