



324 Horner Ave, Unit 4
Toronto, ON M8W 1Z3
T: 416-252-7721
Atripco.net

Atripco Delivery Service Ltd.

November 30, 2025

Subject: Annual Update and CPI Adjustment for 2026

Dear Valued Customer,

As the end of 2025 approaches, we want to extend our sincere appreciation for your partnership and trust throughout the year. As we enter our 57th year in business, we remain grateful for both our long-standing relationship and the many new customers who have joined us, including those who became part of the Atripco family through our integration with Swift Delivery Systems earlier this year.

This has been a year of meaningful transition. The Service family built a proud legacy grounded in reliability, personal relationships, and an unwavering commitment to customer care. We are fortunate to continue serving the loyal customer base that grew with them over decades, and we carry that legacy forward as the foundation of the next chapter of Atripco's evolution.

Looking ahead, our focus for 2026 will be on implementing new technology features to enhance:

- Real-time visibility and improved tracking
- A more intuitive customer portal
- Streamlined order entry and faster processing
- Better communication tools and status updates

These enhancements are part of our commitment to bringing you a modern, seamless, and transparent delivery experience.

Community Partnerships

Giving back to the communities we serve remains an important part of who we are. This year we continued our partnership with Project Foodchain, providing warehousing and logistics support to distribute donated food to shelters across Toronto. We also continued our involvement with Baby Love, delivering essential supplies to families in need. As in years past, we will be making additional holiday donations to local charities selected by our employees, on behalf of all of you—our valued customers.

Charities noted: www.projectfoodchain.ca and www.babylovebeginnings.com

No Rate Increase for 2026

Traditionally, Atripco applies an annual CPI-based general rate adjustment. With the upcoming launch of the enhanced technology, we will be introducing a refreshed pricing model aligned with improved service capabilities. This year, we will not be applying a rate increase. Our goal is to ensure future pricing remains fair and transparent.

From all of us at Atripco Delivery Service, we wish you a wonderful holiday season filled with joy, and a healthy and prosperous 2026. If you have any questions or would like more information, please contact us at csr@atripco.net or 416-252-7721.

Sincerely,

Daniel Gonsenhauser
President & CEO